

#### Fast Tracking Road Safety Initiatives in Africa: An Inescapable Necessity

**Regional Seminar** 

13<sup>th</sup> and 14<sup>th</sup> March 2017 Dar es Salaam, Tanzania



### Implementing Transport Management Systems to promote improved safety and service delivery

#### Sam Clark – Programme Support Manager Transaid



# **Introduction to Transaid**

- The Aid Sector's lack of Transport & Logistics capacity in the 1980s
- Founded by Save the Children and the Chartered Institute of Logistics and Transport
- An independent charity since 1998
- Our patron, Her Royal Highness the Princess Royal



# **Vision & Mission**

#### Vision:

We seek a world where transport contributes fully to a better quality of life and is accessible to all, in Africa and across the developing world

#### **Mission:**

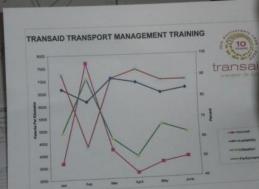
Our mission is to **identify**, **champion**, **implement** and **share** appropriate local transport solutions which improve access to basic services and economic opportunity for people in developing countries



# **Transport Challenges**

Poor Infrastructure: Rural and urban road networks as a constraint to the development of transport services
Geographical Constraints: The type of terrain and its influence on what are and what are not viable modes of transport
Shortage of Skilled Drivers: The cost of receiving training and the lack of training capacity to deal with demand
Poor Vehicle Maintenance: The impact this has on providing a reliable and good quality transport service
Vehicle Overloading: The implications that this fact has on transport safety and the potential knock on affects to passengers and pedestrians





# Transport Management



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# **Emergency Transport Systems**

# Intermediate Modes of Transport





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# Health Worker Mobility



# What do the World Bank say about Transport and Health?

"Around the world, in much of development work, transport is the ultimate enabler. By serving other sectors of a nation's economy, it puts development goals within reach. We know, for instance, that an estimated 75 percent of maternal deaths could be prevented through timely access to childbirth-related care, facilitated by transport."

(Source: Katherine Sierra, Vice President, Sustainable Development, "Safe, Clean, and Affordable..., Transport for Development", The World Bank Group's Transport Business Strategy for 2008-2012)

## Why manage transport?







# The Facts...

- It is the means through which many health services are delivered
- Transport is one of the largest budget lines
- Perceived as a major barrier how many times have we heard 'there was no transport available' as a reason for non-delivery of services?
- Improving management of transport can take that constraint away to allow other issues to be addressed
- More vehicles does not always equate to improved services



# **Transport Management Components**

- Management information: how information is collected, analysed and stored
- Fleet Management: systems and procedures in place to manage vehicles from cradle to grave
- Operational Management: roles and responsibilities
- Human Resources: management culture and training
- Policy: embedding strong transport management practices within an organisation



# The human cost of not managing transport responsibly.

- Working conditions/practices for drivers
- Drivers are not always easy to consult or communicate with
- The competitive nature of business
- Safer driving measures means taking additional time to carry out the same tasks
- Transport policies and ring-fenced budgets



# **Case study from South Africa MoH**

### There can be real, tangible benefits of implementing a Transport Management System

### Implementing a Transport Management System in South Africa's Department of Health



# **The Project**

### **Project Aim:**

 To improve health service delivery through building the capacity of Transport Managers to manage MoH vehicle fleets.

#### Transaid's Role:

- To review the transport management processes currently in place
- To identify weaknesses and propose effective measures for improvement
- To build capacity through the training of Transport Officers/Managers in transport management systems.



# Implementation

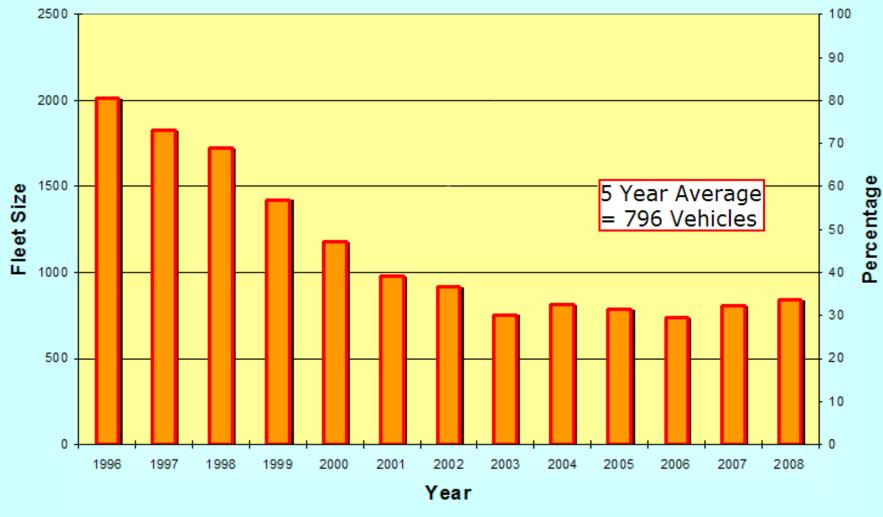
### • TMS Training

- TMS, Tools and Templates
- Development of detailed action plans

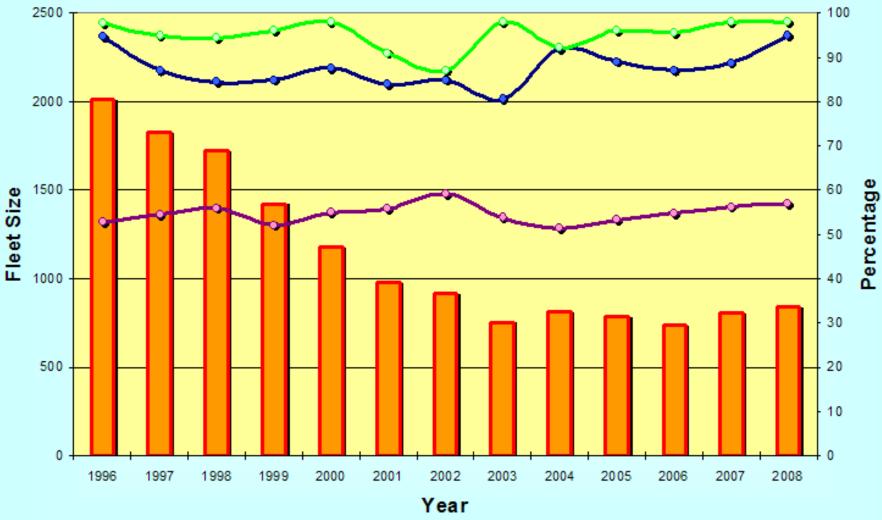
#### Support & Supervision

- In Situ visits conducted to trainees
- Progress mapped against actions plans
- Further coaching on the use of tools and general support as required
- Review of Transport Regulations
  - Content, implementation and enforcement

#### Fleet Size - Availability - Utilisation - Needs Satisfaction



Fleet Size - Availability - Utilisation - Needs Satisfaction



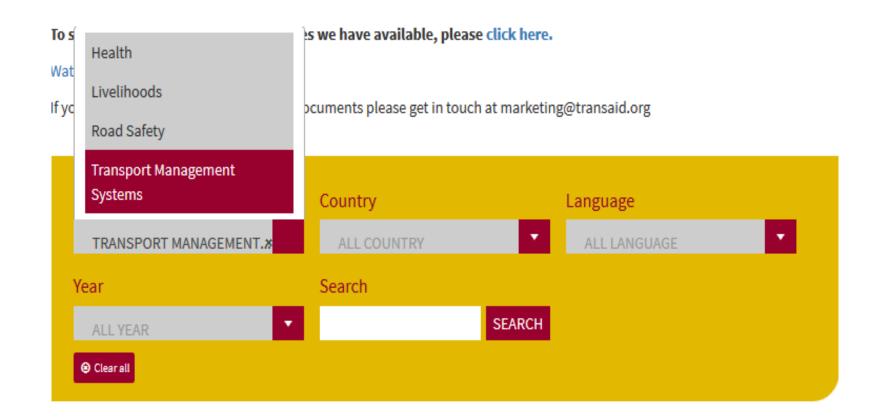


# **Knowledge Management**

Tools	<b>E</b> Case Studies	<b>S</b> Reports and Research Papers
Videos	Knowledge Sharing Workshops	<b>Oo</b> Useful Links
Project Partners		



# Continued





# **Technical Case Studies**

Technical case studies are two page outlines of programmes and activities that Transaid has worked on. They provide a clear and technical overview of the methodology, outcomes, conclusions and recommendations. They are based on our own implementing experiences and present any challenges we might have faced as well as technical guidance.



#### The Mchinji/Mwami Bicycle Ambulance Project

Project Location:	Mchinji in Malawi and Mwami in Zambia
Project Start Date:	September 2004
Project Duration:	2 years

#### Introduction:

In September 2004, Transaid, with the assistance of a Malawian Nural Communities expect (Ann Chokani) launched a bicycle ambulance project in Mchinj in Malawi and Muwani in Zambia. The project's goal was to demonstrate the effectiveness and efficiency of low cost bicycle ambulance and trailer as an intermediate transport resource at community level.

The project trained eleven local welders drawn from Mauzu, Mwami Hospital, Chimwalina and Mchiniji in bicycle ambulance production and produced five bicycle ambulances and 5 trailers in November 2004. These were distributed to six sites in rural villages in March 2005.

#### Methodology:

The project began by forming Project implementation Teams (PIT). A multidiaciplinary team was set on the basis of the following set of criteria:



- Representatives from District Hospitals, Ministry of Gender and Community Services, District Assembly Secretariat and TANARD (Target National Relief and Development) representing NOCs
- Mwami Icam comprised of 3 people from the 2 departments of Administration and Outreach Programmes Unit

be most appreciated- specifically rural locations with little or no access to motorised transport.

In Mohinji, the team propared a sampling chart of all traditional authentics which included the following characteristics; prevailing likelihood system, child mainutrition, and access to health services. In Mwami, the same criteria were used but the activity was conducted by the local neighbourhood committees. Eight project sites were selected; two in Mwami and six in Mchinji.

Local manufacturers were provided with funding and training to build the ambulance trainers, along with small goods-carrying trainers that could be used for local hire, to generate an income and pay for the scheme's running and maintenance costs. It was also established that if trainers were available it would reduce the likelisheed of the bioyele ambulances being used for earrying charcoal or farm produce which might damage them. The village health committees and heme based care committees were also involved. They were responsible for managing the use of the trainers as a community resource.

During the project, two field visits were made to project sites to monitor and evaluate the project. In the five site, the consultant conducted focused sessions with committee members as well as interviews with key informants, users of the bicycle ambulance (and Drailer) and health surveillance assistants. Additionally, interviews were conducted with project implementation team members, welders and an executive committee of Tiduke Wemer's Group.

#### Outcomes

The findings of the monitoring and evaluation visits over the 2 year period were as follows:

- Technology: the technology used was acceptable but costly compared to other designs. The problems experienced included; the quality of the bicycle parts used, general read conditions, weather and general management. Where the read is andly and story incidences of broken bicycle rims and apokes are high. Users complained that it is not comfortable on the smaller mattress. Other respondents compared the Transaid design with what they have seen in other areas and slaimed that the Transaid bicycle ambulance was superior.
- Utilisation- The bicycle ambulance/trailer has been seen to have had a positive impact on the users. The main points that emerged were-
  - All four sites except one used the bicycle ambulance



http://www.transaid.org/home/knowledge-centre/

# Thank you

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