SURVEY ON THE BENEFITS AND DISBENEFITS OF MOTORCYCLES AND MOTORISED THREE-WHEELERS

Questionnaire Ref. No.

Format COLORA001

Completion Status:

- Complete --------------- 1

- Partially complete ---- 2

***FREIGHT OWNERS’ QUESTIONNAIRE***

***(Use a red pen to complete)***

**Introduction and Eligibility**

Explain to the head of the household...

*“My name is …… ……… and I am working for Transaid and Amend, NGOs working to improve transport services. We are interviewing people here in* ***[NAME OF VILLAGE OR DISTRICT/DIVISION]****...............................................in order to find out about motorcycles and motorised three-wheelers.”*

Ask the head of the household...

*“Does anyone in this household regularly transport freight using either motorcycle or motorised three-wheeler taxis?”*

If Yes, ask to speak to the person. If ‘No’, thank them and continue to identify other possible respondents as appropriate based on targets.

Explain to the freight owner…

*“My name is …… ……… and I am working for Transaid and Amend, NGOs working to improve transport services. We are interviewing people here in* ***[NAME OF VILLAGE OR DISTRICT/DIVISION]****...............................................in order to find out about motorcycles and motorised three-wheelers.”*

Ask the freight owner:

*“Do you regularly transport freight – weighing 10kg or greater – using either motorcycle or motorised three-wheeler taxis?”*

If ‘Yes’, explain **confidentiality and consent**...

*“I would like to ask you some questions. Your answers are completely confidential. Your name will not be written on this form, and will never be used in connection with any of the information you tell me.*

*Your honest answers to these questions will help us to better understand issues surrounding motorcycles and motorised three-wheelers. The information collected from you and people like you will be treated confidentially, and will help us and the government to improve the lives of people in this area and elsewhere across* ***[COUNTRY]*** *........................ and Africa.*

*We have the full support of the government in carrying out this work, but we are not acting on behalf of the government. No personal information identifying you will be shared with the government. The information you give me is completely confidential.*

*We would greatly appreciate your help in responding to this survey.”*

Ask the respondent the Uncoerced Verbal Consent questions:

1. *“Have you had the information about this study explained in a manner that you understand to your satisfaction?”*
2. *“Do you understand that your participation is entirely voluntary?”*
3. *“Do you know enough about the purpose and methods of the research study to judge if you would like to take part in it?”*
4. *“Do you understand that you may freely stop being part of this study at any time?”*
5. *“Have we addressed all your questions to your satisfaction? If not, may we at this time?”*
6. *“Do you agree to participate in this study?”*

If answers to all are ‘Yes’, proceed with the questionnaire.

If answer to any question is ‘No’, RA should explain in more detail and then re-ask the question until they get ‘Yes’, or a definitive ‘No’.

Tell them...

*‘If you are unhappy about the questions, you can tell me at any time and we will stop. If you need any further information, we are staying at ………......................... while we are here. My supervisor’s name is .........................................and telephone number is ...................................’*

Ask them…

*“Do you regularly use motorcycles or motorised three-wheelers, or both, to transport freight?”*

If ‘Motorcycle’, fill the answer in II106.

If ‘Motorised three-wheeler’, ask *‘Is the motorised three-wheeler design for use by passengers (with passenger seats, ie Bajaj / tuktuk) or for freight (with a trailer, ie Toyo)?’,* and fill the answer in II106.

If they use both motorcycle and motorised three-wheeler to transport freight, refer to daily targets to decide which vehicle type to ask questions about, and fill the answer in II106.

Where questions in this questionnaire refer to ‘motorcycle / three-wheeler’, you should refer to the vehicle type entered in II106.

**Interview and Interviewer’s Information**

*To be filled by interviewer without asking respondent*

| **No.** | **Questions** | **Responses and navigation** | | **Notes** |
| --- | --- | --- | --- | --- |
| II101 | Interviewer’s name  ***(Enter details)*** | Name:  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | |  |
| II102 | Date of interview  ***(Enter details)*** | Date:(format ‘15 Jun 2018’):  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | |  |
| II103 | Country  ***(Select one)*** | Ghana --------- 1  Kenya --------- 2  Tanzania ----- 3  Uganda ------- 4 | |  |
| II104 | Location  ***(Enter details)*** | **Ghana**  Ada East – 1  Adansi South – 2  Akatsi South – 3  Tano North – 4 | **Kenya**  Ganze – 5  Kaloleni – 6  Kinangop – 7  Nyeri – 8 |  |
| **Tanzania**  Bagamoyo – 9  Kisarawe – 10  Kyela – 11  Rungwe – 12 | **Uganda**  Katakwi – 13  Kumi – 14  Luwero – 15  Bukomansimbi – 16 |
| II105 | Settlement name  ***(Enter details)*** | Name:  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | |  |
| II106 | Vehicle type  ***(Enter details, as identified in the Introduction and Eligibility section above)*** | Motorcycle -------------------------------------------------------- 1  Motorised three-wheeler designed for passengers ----- 2  Motorised three-wheeler designed for freight ----------- 3 | |  |
| II107 | Start time  ***(Enter details)*** | Time:  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | |  |
| II108 | End time  ***(Enter details)*** | Time:  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | |  |
| II109 | Interviewer’s signature  ***(Enter details)*** | Signature:  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | |  |
| II110 | Interviewer’s notes, if any  ***(Enter details)*** |  | |  |

**Important Note:** Where questions in this questionnaire refer to ‘motorcycle / three-wheeler’, you should refer to the vehicle type selected above in **II106**.

**Section 1: Background Information**

**Observations**

*Do not ask the respondent these questions – fill answers using observation only*

| **No.** | **Questions** | **Responses and navigation** | **Notes** |
| --- | --- | --- | --- |
| BI101 | Gender  ***(Enter details)*** | Male ------------------------------ 1  Female --------------------------- 2 |  |
| BI102 | Any apparent disability?  ***(Enter details)*** | Yes ------------------------------ 1  No ------------------------------ 2  ***If ‘No’ (option 2), skip to BI104*** |  |
| BI103 | * If yes, what kind of disability?   ***(Select all that apply)*** | Walking ---------------------------------- 1  Sight -------------------------------------- 2  Deaf / dumb ---------------------------- 3  Mental disability ----------------------- 4  Difficulty using arms/hands --------- 5  Dwarfism -------------------------------- 6  Other (specify)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ 7 |  |
| **BI104** | Observed level of personal wealth as judged by appearance, in comparison to others in the same household  ***(Select one)*** | Above average personal wealth ----- 1  Average personal wealth -------------- 2  Below average personal wealth ----- 3  Can’t tell ----------------------------------- 4 |  |

**Questions**

| **No.** | **Questions** | **Responses and navigation** | | | **Notes** |
| --- | --- | --- | --- | --- | --- |
| BI105 | How old are you?  ***(Enter details)*** | Age in completed years \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  Don’t know ------ 2 | | |  |
| BI106 | What is the highest level of school that you completed?  ***(Select one)*** | Never attended school ----------------------------------- 1  Did not complete primary school ---------------------- 2  Primary school completed ------------------------------- 3  Secondary school completed --------------------------- 4  Tertiary school/University degree completed ------ 5 | | |  |
| BI107 | What is your marital status?  ***(Select one)*** | Married (inc. co-habiting and customary union) --- 1  Single ---------------------------------------------------------- 2  Widowed/Separated/Divorced ------------------------- 3 | | |  |
| BI108 | What is your primary occupation?  ***(Select one)*** | Taking care of home and/or children ----------------------- 1  Farmer -------------------------------------------------------------- 2  Motorcycle taxi rider -------------------------------------------- 3  Three-wheeler taxi rider --------------------------------------- 4  Teacher ------------------------------------------------------------- 5  Shopkeeper / shop-worker ------------------------------------ 6  Builder / labourer ------------------------------------------------ 7  Government official --------------------------------------------- 8  Business-person -------------------------------------------------- 9  Worker in bar / restaurant / hotel ------------------------- 10  Student / pupil -------------------------------------------------- 11  Other (specify)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ --- 12 | | |  |
| BI109 | What is your secondary occupation (if any)?  ***(Select one)*** | Taking care of home and/or children ----------------------- 1  Farmer -------------------------------------------------------------- 2  Motorcycle taxi rider -------------------------------------------- 3  Three-wheeler taxi rider --------------------------------------- 4  Teacher ------------------------------------------------------------- 5  Shopkeeper / shop-worker ------------------------------------ 6  Builder / labourer ------------------------------------------------ 7  Government official --------------------------------------------- 8  Business-person -------------------------------------------------- 9  Worker in bar / restaurant / hotel ------------------------- 10  Student / pupil -------------------------------------------------- 11  Other (specify)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ --- 12  None -------------------------------------------------------------- 13 | | |  |
| BI110 | How many people live in your household, including you? (Eating from the same cooking pot)  ***(Enter details)*** |  |  | Number |  |
| BI110a | Adult males |  |
| BI110b | Adult females |  |
| BI110c | Child males |  |
| BI110d | Child females |  |
| BI111 | Do you own a mobile phone that is in working order?  ***(Select one)*** | Yes – 1  No – 2  ***If ‘No’ (option 2), skip to BI113*** | | |  |
| BI112 | * If yes, does it have internet access?   ***(Select one)*** | Yes – 1  No – 2 | | |  |
| **BI113** | When was the last time you used a mobile phone (not necessarily your own)?  ***(Select one)*** | Never ----------------------------------------------------- 1  Today or yesterday –----------------------------------- 2  Between two and seven days ago –---------------- 3  Between one week and four weeks ago –-------- 4  Between one month and twelve months ago –- 5  More than twelve months ago –-------------------- 6  Can’t remember ---------------------------------------- 7 | | |  |
| BI114 | When was the last time you used a mobile phone (not necessarily your own) in this settlement?  ***(Select one)*** | Never ----------------------------------------------------- 1  Today or yesterday –----------------------------------- 2  Between two and seven days ago –---------------- 3  Between one week and four weeks ago –-------- 4  Between one month and twelve months ago –- 5  More than twelve months ago –-------------------- 6  Can’t remember ---------------------------------------- 7 | | |  |
| BI115 | When was the last time you used a mobile phone (not necessarily your own) for internet access?  ***(Select one)*** | Never ----------------------------------------------------- 1  Today or yesterday –----------------------------------- 2  Between two and seven days ago –---------------- 3  Between one week and four weeks ago –-------- 4  Between one month and twelve months ago –- 5  More than twelve months ago –-------------------- 6  Can’t remember ---------------------------------------- 7 | | |  |
| BI116 | When was the last time you used a mobile phone (not necessarily your own) for internet access in this settlement?  ***(Select one)*** | Never ----------------------------------------------------- 1  Today or yesterday –----------------------------------- 2  Between two and seven days ago –---------------- 3  Between one week and four weeks ago –-------- 4  Between one month and twelve months ago –- 5  More than twelve months ago –-------------------- 6  Can’t remember ---------------------------------------- 7 | | |  |

BI117: Any other info that came up during discussion but was not captured through questionnaire responses.

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**Section 2: Overall Opinions on Motorcycle / Motorised Three-Wheeler Taxis**

*Remember – refer only to the vehicle type that you entered in II106.*

| **No.** | **Questions** | **Responses and navigation** | | | **Notes** |
| --- | --- | --- | --- | --- | --- |
| OO101 | On a scale of 1 to 5, 1 being very bad and 5 being excellent, how would you rate your opinion of each of these aspects of motorcycle/three-wheeler taxis? | OO101a | Suitability for rural passenger transport | 1 2 3 4 5 |  |
| OO101b | Suitability for rural freight transport | 1 2 3 4 5 |
| OO101c | Road safety | 1 2 3 4 5 |
| OO101d | Personal safety | 1 2 3 4 5 |
| OO101e | Overall opinion | 1 2 3 4 5 |
| OO102 | What is the best thing about motorcycle / motorised three-wheeler taxis?  ***(Probe fully and select one)*** | Means of doing business / earning money ---------- 1  Generate employment ----------------------------------- 2  Convenient / easy mode of transport ----------------- 3  Provide access where other vehicles cannot -------- 4  Provide access where other vehicles do not -------- 5  Fast mode of transport ----------------------------------- 6  Cheaper than other options ----------------------------- 7  Transport to health care in case of an emergency 8  Access to medical facilities in non-emergency cases ---- 9  Provide transport to take children to school ----- 10  Other (specify) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ----- 11 | | |  |
| OO103 | What is the worst thing about motorcycle / motorised three-wheeler taxis?  ***(Probe fully and select one)*** | Risk of rider of passenger being victim of crash / injury 1  Risk of other road users being victim of crash / injury -- 2  Risk of rider or passenger being a victim of crime ------- 3  Used to commit crimes ---------------------------------------- 4  Expensive mode of transport --------------------------------- 5  Expensive to buy ------------------------------------------------ 6  Lack of respect / recognition for motorcycles / three-wheelers by other drivers ------------------------------------- 7  Lack of respect / recognition for motorcycles / three-wheelers by authorities ---------------------------------------- 8  Encourages people to drop out of school to ride a motorcycle or three-wheeler as a taxi to earn money -- 9  Other (specify) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ -- 10 | | |  |

OO104: Any other info that came up during discussion but was not captured through questionnaire responses.

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**Section 3: Access & Mobility**

*Remember – refer only to the vehicle type that you entered in II106.*

|  |  |  |  |
| --- | --- | --- | --- |
| **No.** | **Questions** | **Responses and navigation** | **Notes** |
| AM101 | Generally, what is the most common way in which you arrange your trips by motorcycle / motorised three-wheeler taxi?  ***(Select one)*** | Go to the nearest taxi stand / stage ----------------------- 1  Stop the motorcycle/ motorised three-wheeler at the side of the road -------------------------------------- 2  Call the rider using a mobile phone ----------------- 3  Other (specify)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ------ 4 |  |
| AM102 | Generally, how easy is it for you to find a motorcycle / motorised three-wheeler when you want to take a trip?  ***(Select one)*** | Very easy – I can always find a motorcycle / motorised three-wheeler quickly ------------------------------------------ 1  Quite easy – I can usually find a motorcycle / motorised three-wheeler quickly ------------------------------------------ 2  Quite difficult - it sometimes takes a long time find a motorcycle / motorised three-wheeler -------------------- 3  Very difficult – it usually takes a long time find a motorcycle / motorised three-wheeler -------------------- 4 |  |

AM103: Any other info that came up during discussion but was not captured through questionnaire responses.

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**Section 4: Economics & Finance**

*Remember – refer only to the vehicle type that you entered in II106.*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **No.** | **Questions** | **Responses and navigation** | | | **Notes** |
| EF101 | Is there a particular time of year when you most commonly transport freight using motorcycle / motorised three-wheeler taxis?  ***(Select one)*** | Yes ------------ 1  No ------------- 2  ***If ‘No’ (option 2), skip to EF103*** | | |  |
| EF102 | * If yes, during which times of year?   ***(Enter all times of year that apply)*** |  | | |  |
| **EF103** | What one type of freight do you most commonly transport?  ***(Select one)*** | Agricultural produce ------------------------------------------- 1  Cooking source (charcoal, firewood, etc) ----------------- 2  Animal products (meat, milk, eggs, etc) ------------------- 3  Live animals ------------------------------------------------------ 4  Items for sale in a shop ---------------------------------------- 5  Other items for personal use at home --------------------- 6  Building materials ----------------------------------------------- 7  Water -------------------------------------------------------------- 8  Other (specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ----- 9 | | |  |
| EF104 | For this one type of freight that you most commonly transport, do you transport it for personal use or commercial use?  ***(Select one)*** | Personal use -------------- 1  Commercial use --------- 2 | | |  |
| EF105 | What other types of freight do you commonly transport?  ***(Select all that apply)*** | Agricultural produce ------------------------------------------- 1  Cooking source (charcoal, firewood, etc) ----------------- 2  Animal products (meat, milk, eggs, etc) ------------------- 3  Live animals ------------------------------------------------------- 4  Items for sale in a shop ---------------------------------------- 5  Other items for personal use at home --------------------- 6  Building materials ----------------------------------------------- 7  Water -------------------------------------------------------------- 8  Other (specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ---- 9 | | |  |
| EF106 | In the last week, on how many occasions have you used a motorcycle /motorised three-wheeler taxi to transport freight?  ***(Enter details)*** | Occasions: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |  |
| EF107 | In the last week, how much did you spend on transporting freight by motorcycle / motorised three-wheeler taxi?  ***(Enter details)*** | EF107a: Amount: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  EF107b: Currency: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |  |
| EF108 | On your most recent trip when you transported freight, what was the:  ***(Enter details)*** | EF108a | Origin |  |  |
| EF108b | Destination |  |
| EF108c | Distance (for paid portion of trip) | Less than 2km ---------- 1  2 to 4.9km --------------- 2  5 to 9.9km --------------- 3  10 to 19.9km ----------- 4  20km or more ---------- 5 |
| EF108d | Journey time (for paid portion of trip) | Less than 10 mins ------ 1  10 to 29 mins ------------ 2  30 to 59 mins ------------ 3  60 mins or more -------- 4 |
| EF108e | Total fare | Amount: |
| EF108f | Total fare | Currency: |
| EF108g | Weight of cargo | Less than 10kg ----------- 1  11 to 19.9kg ------------- 2  20 to 40.9kg -------------- 3  50kg or more ------------- 4 |
| EF108h | Use of the freight that you transported | Personal use -------------- 1  Commercial use ---------- 2 |
| EF109 | How long ago was the last time that your freight has been damaged when being transported by a motorcycle / motorised three-wheeler taxi?  ***(Select one)*** | Within the last one month -------------------------------- 1  Between one and three months ago -------------------- 2  Between three and six month ago ----------------------- 3  More than six months ago --------------------------------- 4  Never – my freight has never been damaged --------- 5 | | |  |
| EF110 | On the last occasion that your freight was damaged while being transported, what happened?  ***(Select one)*** | The rider paid the full value of the damaged freight --- 1  The rider paid a partial value of the damaged freight -- 2  The damaged freight was lost, with no replacement --- 3  You paid to replace the damaged freight ----------------- 4  The product was insured and was successfully claimed for ------------------------------------------------------------------- 5 | | |  |

EF111: Any other info that came up during discussion but was not captured through questionnaire responses.

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