**RURAL ASSESSMENT FOR A COMMUNITY BASED EMERGENCY TRANSPORT SYSTEM THAT USES AN EXISTING TRANSPORT PROVIDER**

**About this tool:** This questionnaire was originally used in Uganda as part of a project which engaged local motorcycle taxi riders as emergency transport providers for pregnant women giving birth and/or attending antenatal care. This questionnaire is divided into two sections. Section One is to be asked to a woman who has used the emergency transport scheme to give birth at the health facility or to attend antenatal care. The answers given to the ‘Section 1A’ questions reflect the woman’s behaviour since the implementation of the programme. These answers can be compared to the answers given to the ‘Section 1B’ questions which reflect the woman’s behaviour before the implementation of the programme. Section Two of this questionnaire is to be asked to women who are not aware of the emergency transport system. The overall results of this questionnaire can be compared to the programme’s baseline to determine the success and reach of the project with regards to influencing women’s transport seeking behaviour for maternal medical care.

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| **Date of Interview** |  |
| **Location** **(Village & Parish)** |    |

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| Number of people spoken to | Nearest Private Health Facility |
| Female | Male | Name | Km |

|  |  |
| --- | --- |
| Nearest health centre | Most frequently used health centre |
| Female | Male | Name | Km |

|  |  |
| --- | --- |
| Did you have a birth preparedness plan? | Did it mention transport? |
| Y / N | Y / N |

Present summary of the project (when presenting a summary key points to include: the drivers are volunteers and are not paid by the project; they have voluntarily agreed to offer a fair price to pregnant women travelling to health centres; they are working to improve access to health centres for pregnant women in the district)

**1.** Have they heard about the project?

If yes, continue with questions 2-4 then go to section one. If no, go to section two.

**2.** Is what they’ve just been told in the summary above, what they understand in terms of how the project works?

**3.** If not ask them to explain their understanding and correct where necessary.

**4.** How did they hear about it?

(e.g. from the riders, the clinic, seeing the text on the high visibility jackets)

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| **SECTION ONE A:** *(refers to most recent pregnancy)* |  | **SECTION ONE B:** *(refers to a previous pregnancy)* |
| **5A.** Did you use the Emergency Transport Scheme (ETS) rider for delivery or for Antenatal Care (ANC)? (specify how many of each) |  | **5B.** Did you go to the health facility to deliver your last child? |
|  |  |  |
| **6A.** Do you receive visits from Community Health Workers? (to mothers only) |  | **6B.** Did you receive visits from Community Health Workers? (to mothers only) |
|  |  |  |
| **7A.** Are they Project Ambassadors (\*if ETS scheme uses project ambassadors use specific name of ambassadors here) or Village Health Teams (VHTs)? |  | **7B.** Were they Project Ambassadors or Village Health Teams (VHTs)? |
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| **8.** If Project Ambassadors, do they distribute the riders’ phone numbers to mothers? |  | ▼ |
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| **9.** If no, how did they get the phone numbers of the riders? |  | ▼ |
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| **10.** (If there is more than one woman who has used the project present) Do you use the same riders? |  | ▼ |
|  |  |  |
| **11.** What is/are the rider’s names? |  | ▼ |
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| **12.** Do you use the same rider for other non-medical related journeys? |  |  |
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| **13A.** Do any of the project’s riders live in the village? |  | **13B.** Did any motorcycle taxi riders live in the village? |
|  |  |  |
| **14A.** How far do they have to come when you contact them? |  | **14B.** How far did they have to come if you contacted them? |
|  |  |  |
| **15A.** How long does it take for them to reach you? |  | **15B.** How long did it take for them to reach you? |
|  |  |  |
| **16A.** Do the riders demand payment up front or can you pay later? |  | **16B.** Did the rider demand payment up front or can you pay later? |
|  |  |  |
| **17A.** How much does a single journey cost to the health centre for pregnant women? |  | **17B.** How much did a single journey cost to the health centre? |
| **Before Project** | **After Project** |  | **Normal Cost** |  |
| **Emergency** | **Emergency**  |  | **Cost during labour** |  |
| **Non-Emergency**  | **Non-Emergency**  |  | **Cost at night** |  |
|  |  |  |
| **18A.** What is your experience of using these riders to travel to the health centre?Rate your experience of using the riders.□ Bad □ Average □ Good(Ask them to explain their reasoning behind whatever rating they give the project) |  | **18B.** What was your experience of using motorcycle taxis to travel to the health centre?Rate your experience of using the riders.□ Bad □ Average □ Good(Ask them to explain their reasons behind whatever rating they give the project) |
|  |  |  |
| **19.** What improvements could be made to the project? |  | ▼ |
|  |  |  |
| **20A.** Any other comments or useful information? |  | **20B.** Any other comments or useful information? |

**SECTION TWO:**

**21.** What proportion of women in the village, deliver their children at home instead of travelling to the nearest health clinic?

**22.** What would most women’s preference be?

**23.** If travelling to the clinic at what stage of labour do you consider arranging transport?

Early/late/1st, 2nd or 3rd phase?

**24.** At what stage of labour would you expect to arrive at the health clinic? Why?

This question tries to establish what the delay is, whether its transport related, or whether it’s a delay that occurs prior to travel.

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| **25.** What types of transport are there available to you locally and how many of each?i.e. Ox carts/bicycles/motorcycle taxis/taxis/private car etc. |
| In the village: | Passing by (and how frequently does it pass?) |

**26.** What type of transport would households use in an emergency?

i.e. if someone needed to reach the health facility.

**27.** How long does the journey take to get to the health clinic for different modes of transport?

**28.** How would you contact the available emergency transport to make the journey

i.e. would you have to walk far to arrange it/can you telephone/is it something your husband has to do?

**29.** Do you have a telephone? If not can you/do you borrow one if you need to?

Is there a charge for borrowing someone’s telephone?

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| **30.** How much would a single journey cost?And how does it vary in price according to different factors? |
| Emergency  | Non-Emergency (in labour)  |
| Day  | Night  |
| Dry weather  | Wet weather  |

**31.** How would you pay and who pays?

i.e. payment up front/in kind/by borrowing money/savings? Does the husband have to pay for the journey?

**32.** Are there savings groups within the village and are you a member?

Details on membership and what the money is used for that is saved.

**33.** If not a member do you save within the household?

Do women have access to this money?

**34.** Is the journey to the Health Clinic influenced by seasonal factors? If so in what way?

e.g. Cost, availability, road accessibility, journey time etc.

**35.** Who owns the different types of available transport?

**36.** Are transport operators organised into groups and/or unions?

**37.** Are there skills in the village and spare parts available needed to repair each transport mode. If not how close can skills and spare parts be found?

**38.** Any other comments of useful information?