Transaid's African cycle challenge returns in 2024 and this time it is going to take us to stunning Kenya!

Join us and other like-minded individuals from across the transport and logistics industry as we embark on an unforgettable journey through Kenya. Our amazing supporters from across the sector will be fundraising to ensure that we can keep providing safe and sustainable transport solutions where they are needed the most.

In October 2024 we will be cycling 474 kilometers across six days, from Nyeri at the foothills of Mount Kenya to Lake Victoria.

Kicking off at the edge of Aberdare National Park, we’ll cycle through the lush and mountainous countryside of Kenya, getting a feel for the local culture as we cycle past countless farms and plantations, while staying in small settlements far off the tourist trail.

That’s not to mention the wildlife! Look out for giraffes, zebras, buffalos, and much more, as we ride across a game conservation and acres of bushland.

Our long climbs will reward us with expansive panoramas across the Rift Valley and a sense of achievement unlike anything you have felt before.

04-13 OCTOBER 2024

DURATION: 10 DAYS
CYCLING: 6 DAYS
DISTANCE: 474 KM
REG FEE: £399
FUNDRAISING PLEDGE: £4,150

REGISTER HERE
DAY 1 & 2 | LONDON – NAIROBI - NYERI

Our Kenyan adventure begins with an overnight flight from London to Nairobi. Upon touchdown, we meet our local guide at the airport and transfer to a hotel in Nyeri, where we will fit our bikes and kick off on a short warm-up ride. As the gateway to the spectacular Aberdare National Park, Nyeri makes the perfect place to start our challenge. We cycle around the local area to the mausoleum of Baden Powell, the leader of the Scout Association movement, who spent his final days here. If it’s a clear day, we’ll enjoy views of Mount Kenya as we cycle and we end up back at the hotel in time for our first group dinner. We close the evening with an exciting briefing from our challenge leader on the adventure ahead.

DAY 3 | NYERI - NARU MORU | 🚴‍♂️ APPROX. 79KM

Prepare for a tough but stunning intro to the challenge! After breakfast, we cycle out of the city into the lush countryside that surrounds Nyeri. This gives us a fine taste of rural Kenya as we ride past fields full of fruit, vegetables, sugar cane, tea, and coffee. The beautiful scenery accompanies us as we tackle the long and steady climb towards Mount Kenya. At last, we reach the top and drink in the expansive panoramas over the countryside. We cycle on and catch our breath on several downhill stretches over small river valleys, with the majestic Mount Kenya and Aberdare National Park becoming ever more visible. Finally, we reach tonight’s accommodation, a comfortable lodge tucked in the charming town of Naro Moru.

DAY 4 | NARO MORU - NYAHURURU | 🚴‍♂️ APPROX. 100KM

Breakfast sets us up for another long day in the saddle! We kick off on a stunning and undulating route that takes us through a game conservation on a mix of dirt and tarmac terrain. Now that we have entered the bush, we get a chance to look out for the amazing animals Kenya is renowned for in their natural habitat: keep your eyes peeled for impalas, zebras, giraffes, buffalos and more. We conquer around 100km before finally reaching our accommodation in Nyahururu, named after its 74m-high waterfall. Now it’s time to settle down for a group dinner and a good night’s sleep.
DAY 5 | NYAHURURU - NAKURU | 🚴‍♂️ APPROX. 57KM

After breakfast, we leave our accommodation in Nyahururu and cycle into the lush Subukia Valley. Sitting in the centre of Kenya, with the equator running through it, Subukia Valley is home to many indigenous plants and fantastic natural scenery. After around 14km, we take a break at The Great Rift Valley viewpoint to enjoy the stunning panoramas from 2,550m above sea level. The views spur us on to explore more of Kenya’s countryside, and we hop back on our bikes to head towards Subukia town. Pedalling on, we pass expansive tea plantations with light green hues, which signify that we’re drawing close to the end of today’s cycle. At last, we arrive at Nakuru, our finishing point. Here, we tuck into some lunch and then rest our legs on a transfer to our accommodation in Kabarnet town.

DAY 6 | KABARNET - ELDORET | 🚴‍♂️ APPROX. 93KM

Get ready for the toughest day of our cycling challenge as we cross the Kerio Valley and climb the Elgeyo escarpment! If breakfast doesn’t wake us up, our first stretch of cycling will, with a steep 18km descent. This smooths out onto gentler terrain until we get into the day’s real work: a serious 28km climb. It’s a long and gruelling ascent, but the winding route rewards us with beautiful views as we cycle up through a forest, bright with butterflies and plant life.

At last, we reach the top of the hill at a whopping 2,293m. Here, we take a well-deserved break to gaze out across the Rift Valley and revel in an incredible sense of pride. After fuelling up with lunch, we hop back on our bikes for a much tamer afternoon. We cycle mostly downhill through a beautiful area with little traffic and finally roll into Eldoret, where our accommodation awaits.

DAY 7 | ELDORET - KAKAMEGA | 🚴‍♂️ APPROX. 92KM

This morning sees us cycling on undulating, tarmac roads through local plantations and farms. The climbs grow longer and steeper as the morning goes on until we enjoy a welcome lunch stop. Then we’re on to a dirt track, cycling through small farms and villages that give us a feel for the local lifestyle. Our route leads us through a spectacular rainforest, which leads us to our hotel in Kakamega.
DAY 8 | KAKAMEGA - KISUMU - NAKURU | 🚴 APPROX. 53KM

We’ve reached our last day in the saddle!
Energised by the thought of the finish line ahead, we fuel up with breakfast and kick off on a mostly downhill cycle, broken up with some steep climbs.
As we near the end of our cycle, we get our first glimpse of the magnificent Lake Victoria, covering a staggering 70,000 square kilometres. The traffic picks up – a sign that we’re drawing close to Kisumu. Here lies our finish line, and we end our challenge at around lunchtime.
After lunch by the shores of Lake Victoria, we take an afternoon transfer of approximately 3-4 hours to Nakuru for a night at the Merica hotel, where our celebration dinner awaits!

DAY 9 & 10 | NAKURU - NAIROBI - LONDON

After breakfast we have an optional safari to Lake Nakuru National Park, a “beautiful wildlife haven” on the floor of the Great Rift Valley, surrounded by woodland and bushy grassland. It has a wide ecological diversity and a varied habitat that range from the lake, the bird life and wildlife. After lunch at the Merica hotel, we transfer to Nairobi where we unite for a final optional dinner at the Carnivore.
Later we transfer to the airport for check in for an overnight flight back home.
What is included:

- Flights London – Nairobi – London
- Airport taxes
- Fuel surcharges
- Accommodation (twin sharing) in hotels
- All meals as per the program
- Transfers from the airport as per itinerary
- One coach (support vehicle) for transport during the cycle
- A backup truck for bikes and luggage
- One back up van for hot lunches and snacks during cycling
- Clean and safe drinking water during the ride
- A Dream Challenges challenge leader
- A Dream Challenges assistant to the leader at 40+ participants
- 2 Kenyan cycling guides
- One doctor, plus a second doctor over 26 participants

What is included (cont'd):

- Mechanical assistance - one mechanic per 20 cyclists
- Dream Challenges own bikes in Kenya, i.e. serviced mountain bikes of varying sizes

What is not included:

- Tips and gratuities
- Visas
- Optional safari in Nakuru
- Optional dinner at The Carnivore

Optional expenses:

- Solo occupancy room: supplement of £295 for all nights (limited availability; first-come-first-served basis)
- Personal travel insurance cover - note that Transaid will take out a comprehensive group insurance policy

FUNDRAISING

REGISTRATION FEE: £399 (non-refundable)

MINIMUM FUNDRAISING TARGET: £4,150 (excluding Gift Aid and registration fee)

£3,320 (80%) DUE TWELVE WEEKS BEFORE DEPARTURE (BY 12.07.2024)

BALANCE OF £830 (20%) DUE TWO WEEKS BEFORE DEPARTURE (BY 20.09.2024)

Of the total fundraising target of £4,150 a total of £3,100 will cover your core costs on the challenge. Some participants may choose to cover some or all of the core costs personally, meaning that more funds will come directly to Transaid. Please contact Anna should you wish to do this.

Most participants find it much easier to meet their target than they expect, however we will be providing fundraising support throughout and are always available for a chat if you need any ideas, tips or reassurance!

Your employer may be willing to sponsor your registration fee or the core cost. If not, be sure to enquire about match funding as it will be very helpful in smashing your target.
THE CHALLENGE - TESTIMONIALS

Our cycle challenges in Africa offer an experience of a lifetime, so much so that we regularly have cyclists coming back year on year to see what the next challenge has in store!
Here’s what past cyclists have said about the experience:

"Cycle Malawi 2022 was an incredible experience and I would hugely recommend others to support the crucial work of Transaid by taking part in future challenges. My trip had everything; a tough but achievable challenge with a great group of people, the opportunity to experience the warmth and friendliness of the Malawians and above all first hand experience of why Transaid’s work building road safety awareness and providing programmes to support better standards of emergency transportation is so desperately needed."

Tom Southall, Cycle Malawi 2022, Cold Chain Federation

"It was an incredible experience, well organised and hugely enriching and rewarding on a personal level. This sparked an appetite to become more closely involved with Transaid and get involved with future challenges such as the London to Paris! If you feel concerned it may be too much of challenge, please don’t feel that. I had only cycled for two months prior to my 500km cycle in Africa. The camaraderie, commitment for the cause and organisation from the Transaid team means the miles fly by and you will thoroughly enjoy the experience and finish with a huge smile on your face!"

Martin Coughlin, Cycle Malawi 2022, CXO
SUPPORTING TRANSAIN

Transaid transforms lives through safe, available, and sustainable transport. We work in two core areas, road safety and access to healthcare, to solve two of the biggest transport challenges in sub-Saharan Africa.

Choosing to join us on Cycle Kenya and fundraise to support our work will enable Transaid to:

- Continue working with drivers, trainers, governments and institutions to improve road safety, and meet the global goal to halve the number of deaths from road traffic crashes by 2030.

- Empower more women, children and men in rural communities to transform their own lives through access to vital services when they are most needed, such as healthcare, and meet the global goal to end the epidemic of malaria by 2030.

You will be cycling alongside a group of individuals who are all passionate about the same cause, and working towards a shared fundraising goal. So what are you waiting for? Sign up now!
Q: Who can take part?
A: Anyone who is over 18 and is looking for a challenge can take part.

Q: Is the ride safe?
A: Please bear in mind that any cycling event - particularly one taking place over such distance and in a hot climate - will be physically demanding. You should therefore be reasonably fit and enjoy sufficient good health to participate.
You should also be aware that this is a challenge. In addition to the usual dangers and risks associated with cycling (both on road, and on dirt tracks), you will likely be subject to physical exertion. You may also experience weather extremes and remoteness from normal medical services of the standard we enjoy in the UK, although we will always have a UK doctor cycling as part of our group.
There is also the risk which comes with overseas travel and undertaking activities outside of normal safety levels at home. However, our partner, Dream Challenges, boasts more than 10 years' experience of organising charity cycling events in Kenya and we will be following an established route they have completed many times.

Q: How do I need to be?
A: This cycle ride is designed for people of average fitness or above, and who have completed some carefully planned training over the months building up to the trip. We will provide advice to help in your training plans. On the ride, we ensure no one is ever left behind. What’s more, if at any stage you need to take a break from cycling, we can arrange for you to have a rest in one of our support vehicles.

Q: Do I need specialist kit?
A: Bikes will be provided in-country by Dream Challenges’ team in Kenya, but you must wear your own cycle helmet to participate in the challenge. We would also advise padded shorts and bringing your own saddle! We will send you a kit list nearer the time but please just get in touch if you have any questions.

Q: How will I be supported?
A: Beforehand: You will be sent fundraising and training packs after you have signed up, and will receive regular group updates. We are always on hand to discuss fundraising, training or any other queries. There will also be a pre-departure meeting/webinar about a month before the ride.
During the trip: All the logistics of the ride are taken care of by the tour organisers, Dream Challenges. There will also be a Transaid representative on the challenge.

Q: How will I raise the money?
A: Most participants find it much easier to meet their pledge than they expect. We provide fundraising support throughout and are always available for a chat if you need some ideas or reassurance! Your employer may be willing to pay your registration fee or the core costs. Some people choose to pay this themselves and then fundraise the remaining amount.

Q: Can the registration fee be invoiced to a company or individual?
A: Yes - please select INVOICE on the registration page and we will be in touch to arrange.
Q: What will the food be like?
A: During the day you can expect a range of different foods to keep you going, including snacks and fruit, sandwiches etc. In the evenings we’ll enjoy a range of traditional Kenyan cuisine.

Q: Do I need special vaccinations?
A: You will more than likely require vaccinations. Please consult with your GP or travel clinic before travelling.

Q: What will the terrain be like?
A: The vast majority of the ride will be on quiet tarmac roads, with some shorter stretches on dirt/sandy roads. There will be a good number of hills!

Q: What type of insurance is included?
A: Insurance included is a comprehensive group insurance. If you would like more details on this or if you wish to opt out, please let us know.

Q: What are the core costs?
A: The core cost of each participant on the challenge is £3,100. If you or your employer are able to contribute a portion of this, more from each donation will come directly to Transaid.

Q: How do I register?
A: Places are limited so don’t delay! You can register online [here](#) or contact Anna by email to request further information.

Q: Can I extend my stay in Kenya after the ride has finished?
A: Yes. There are a limited number of extensions available among which a few days of safari and a few days extension by the beach in Mombasa. Please contact Anna about this ASAP to secure your extension. Please take note that bookings for extension packages are required at least 16 weeks before departure, payment 12 weeks before.

Q: Can I request to have a single room to myself on the ride?
A: Yes. These are also subject to availability and will be allocated on a first come first served basis. A reasonable supplement will be collected for this i.e. £295 for all nights. Contact Anna about this option ASAP to secure yours.
TRANSAID TERMS & CONDITIONS

1. In return for a secured place on Transaid’s Cycle Kenya, and as an indication of your serious fundraising intent, we require a non-refundable registration fee of £399 (payable on registration) and a commitment to raise at least £4,150 for Transaid.

2. STAGE ONE PAYMENT: £3,320 of this sponsorship must be paid to Transaid a minimum of 12 weeks prior to the departure date (12.07.2024). Failure to do so means that you must make up the balance yourself. If you have not raised the required amount by the stage one payment deadline then your place will be forfeited unless you advance the balance yourself. A personal advance can only be made in accordance with the conditions below:
   A personal advance is made when a refund is intended. Refunding of the advance will only be made after the event’s minimum sponsorship target has been reached (excluding the amount advanced and registration fee). The refund will not be made later than four weeks after the return date of the event. You will need to request a refund of your personal payment in writing (including email).
   Please note the £4,150 target does not include your registration fee of £399 or any Gift Aid that your donations incur.
   THE BALANCE OF YOUR TARGET (£830) is to be paid two weeks before your departure (20.09.2024).

3. If you have registered as a team and a member of your team withdraws after the stage one payment deadline, the minimum amount of sponsorship that must be raised by the remaining members will not be reduced.

4. Booking transfer to another person: You can transfer your existing booking to another person subject to agreement by our suppliers.* Notice must be received in writing from the person who made the booking at least 40 days before departure. The replacement traveller must satisfy and fulfil any conditions that apply to the challenge, and all costs of the original booking and both you and the new traveller are responsible for paying all costs we incur before the transfer can be made. The cost of the transfer will consist of both an administration charge of £50 and any costs which the suppliers impose.
   *If you are unable to travel, you may wish to check whether cover is provided for your cancellation within the terms of your travel insurance policy as this may incur less cost to you.
   Note: Certain travel arrangements may not be transferrable after a reservation has been made, e.g. some airlines may require payment of 100% cancellation charges and the cost of a new ticket for ANY variation that is made, and changes to other arrangements may incur a cancellation charge of up to 100%.

5. If you withdraw from the event after the stage one payment deadline then you will still be liable to pay at least the amount due as stated in the registration pack, whatever the circumstances of your withdrawal. We would ask that you speak to your sponsors and ask if they are still comfortable making their donation, if not then this must be returned to them.

6. You must make it clear to all prospective sponsors that an amount from your sponsorship money goes towards payment of the air and ground costs of the challenge.

7. All funds raised in the name of Transaid must be paid as soon as is practical to Transaid.

8. You must be over 18 by the date of departure.
9. Dream Challenges, a specialist in charity challenges, is the tour company responsible for all flights and ground arrangements. All monies paid to Dream Challenges via Transaid for your travel arrangements are protected by their ABTOT Bond. All participants take part at their own risk. Transaid is acting as your agent in making arrangements for you to join the event and is unable to accept liability for any loss or damage, however arising, or for the cancellation of the event for any reason outside its control. Registration fees will only be refundable should Transaid cancel the event.

10. You must wear a cycling helmet at all times when cycling during the event.

11. You are responsible for obtaining any necessary vaccinations and anti-malarials and for obtaining a valid tourist visa. Your passport must have at least six months to run from the date you return to the UK. Some UK passports have been issued with a longer than 10 year expiry period but there have been several incidences where foreign countries will only recognise a validity period of 10 years from the issue date. You should ensure that your passport is only 9 years and 6 months old on the date you return to the UK as a maximum.

12. You are required to complete a medical questionnaire and agree to a number of Terms and Conditions. If your health changes after signing the form, you hereby agree to inform the charity immediately and you understand that a new medical form may be required.

13. If you wish to opt out of the group insurance, you must have adequate travel insurance that will cover you for the specific activities you will be undertaking, including emergency repatriation. You will be asked to provide proof of travel insurance 12 weeks before the departure date at the latest or you may forfeit your place on the challenge. If you withdraw in circumstances where recovery of cancellation charges is indemnified under your travel insurance, you hereby agree that you will cooperate in the recovery of these charges from the insurers and any sums recovered under the policy will be paid to the charity. If the insurance company does not recognise your claim, you will be responsible for covering any cancellation charges borne by Transaid.

14. You must not suffer from alcohol or drug dependency. You should not have any criminal convictions.

15. You participate at your own risk. If you are refused passage and/or entry/exit to or from Kenya, any additional costs incurred are your responsibility.
TERMS & CONDITIONS BETWEEN DREAM CHALLENGES & PARTICIPANTS

These are the terms and conditions of Dream Challenges which apply to those who are advised by the charity that they will be participating in the fundraising event. Please refer to the charities’ own conditions of entry regarding your sponsorship and eligibility to travel. Those participants who qualify under the charities’ rules will be entitled to travel and will be bound by the following conditions:

1. Cancellation By You
If you or any member of your party wish to cancel your challenge, or if you fail to pay the full cost of the challenge within the specified time you will be liable, as a minimum, to pay the charges detailed below up to the point of cancellation, in addition to any non-refundable items.

CANCELLATION CHARGES - IF YOU CANCEL YOUR CHALLENGE:
In order to compensate our expenditure, we charge a cancellation fee according to the following scale:
- Up to 70 days before departure: Registration fee
- 69 - 56 days: Registration fee and 35% of challenge costs
- 55 - 43 days: Registration fee and 55% of challenge costs
- 42 - 29 days: Registration fee and 75% of challenge costs
- From 28 days to departure: Registration fee and 100% of challenge costs

2. Cancellation By Us
We reserve the right to cancel your booking. We will not cancel your confirmed booking after the final ‘balance due’ payment date, except for unavoidable and extraordinary circumstances or failure by you to pay the final balance of your challenge.

3. Cancellation as a result of Global Travel Disruption
If it becomes necessary to cancel your challenge as a result of global travel disruption, we reserve the right to refund the cost of your challenge in the form of credit for a limited amount of time, to be used against any other challenge with Dream Challenges. If you do not use this credit within that time, a refund would be payable. This change to the standard booking conditions would only apply if approved by the UK Government and enshrined in the Package Travel and Linked Travel Arrangements Regulations (PTRs) as an emergency measure to support tour operators in extraordinary circumstances such as the 2020 and continued Covid-19 outbreak. The exact credit terms and timeframe would be defined by the PTRs.

4. Variation By Us
It is a term of your booking that we are able to make changes to any aspect of your booking. If the change is insignificant, we will ensure that you are notified about it. Examples of insignificant changes include a change of airline or aircraft type, alteration of your outward/return flights by less than 12 hours, change of airports and/or local connecting transport, Tour Manager and changes to supplementary arrangements such as site visit, or change of accommodation to another of the same or higher standard.

Occasionally, we may have to make a significant change. If we are constrained by circumstances beyond our control to alter significantly any of the main characterises of the travel services that make up your package, you will have rights set out below:
We will contact you and you will have the choice of accepting the change or having a refund of all monies paid. You can also accept an alternative challenge, where we offer one (we will refund any price difference if the alternative is of lower value) or purchase an alternative challenge subject to availability and applicable cost. We will tell you the procedure for making your choice. Please read any notification of changes carefully and respond promptly as if you do not respond to us within the timescale given, your booking may be cancelled.

Very rarely, we may be forced by ‘circumstances beyond our control’ (see Point 5) to change or terminate your challenge after departure but before the scheduled end of your time away. This is extremely rare, if this situation does occur, we regret we will be unable to make any refunds (unless we obtain these from our suppliers) or meet any costs or expenses you incur as a result.

5. Circumstances Beyond Our Control
Except where otherwise expressly stated in these booking conditions, we regret we cannot accept liability or pay any compensation, reimburse expenses, or cover losses where the performance of our obligations under our contract with you is prevented or affected by, or you otherwise suffer any damage, loss or expense of any nature as a result of ‘circumstances beyond our control’. In these booking conditions, ‘circumstances beyond our control’ means any event which we or the supplier of the service(s) in question could not, even with all due care, foresee or avoid. Such events may include actual or threatened war, riot, civil strife, terrorist activity and its consequences (including suspected terrorist activity and all action taken during any “terror alert”), industrial dispute, natural or nuclear disaster, adverse weather conditions, epidemics and pandemics, unavoidable technical problems with transport, airport or airspace closures, as well as other air traffic management decisions (that may result in long or overnight delays or cancellations), fire, concert/event changes or cancellation and all similar events outside our control. This list is not exhaustive.

ACTIVITIES – Worldwide weather patterns are becoming ever more erratic and unpredictable. If it is not possible to operate certain excursions for this reason, we will endeavour to offer alternatives if this is possible. Such circumstances are totally beyond our control and you therefore should proceed with your booking on this basis.

FOREIGN AND COMMONWEALTH TRAVEL ADVICE, HEALTH, VISAS AND DOCUMENTS
a) Your specific passport and visa requirements, and other immigration requirements including, inoculations and health certificates are your responsibility and you should confirm these for all countries to, or through which you are intending to travel and cover all costs for this. Requirements should be checked well in advance of travel and we do not accept any responsibility if you cannot travel because you have not complied with any passport, visa or immigration requirements.
b) Essential information for British citizens (only), including health, passport and visa requirements along with up-to-date Foreign Office travel, safety and security advice can be obtained from https://www.gov.uk/travelaware. We also strongly recommend that you sign up for the latest email updates as travel and safety information can change at any point without notice.
c) If you or any member of your party is not a British citizen or holds a non-British passport, you must check passport and visa requirements with the Embassy or Consulate of the country or countries to, or through which, you are intending to travel and consult the relevant authority for the latest travel and safety advice for the destinations you are visiting.
d) We recommend that you consult your doctor well in advance of travel for the latest advice on inoculations and health certificates. You can also obtain the latest health information ahead of travel by visiting the National Travel Health Network and Centre (NaTHNac) website https://www.travelhealthpro.org.uk.
6. Challenge Participation
It is a condition of participation in our challenges that you agree to accept the authority and decisions of our employees, challenge leaders, and agents whilst on a challenge with us. If in the opinion of such a person your health or conduct at any time, before or after departure, appears likely to endanger the safe, comfortable or happy progress of a challenge, you may be excluded from all or part of the challenge and/or we may terminate your challenge, and any additional costs incurred by you as a result of such exclusion will be your responsibility. In the case of ill health, we may make such arrangements as we see fit and recover any resulting costs from you.

Note: While there are no maximum age limits or specific health requirements on our challenges, please note that certain destinations and challenge activities require a degree of mobility and fitness to get the most out of the challenge, and completing it safely.

7. Our Liability To You
We make every effort to ensure that the challenge arrangements we have agreed to provide as part of our contract with you are delivered with reasonable skill and care. It is the laws and regulations of the country in which the services are actually provided which apply to your challenge arrangements and not those of the UK or your home country and any resulting complaint or claim will be judged on this basis. If the particular services which gave rise to the claim or complaint complied with local laws and regulations applicable to those services at the time, the services will be treated as being properly provided. Please note, it is your responsibility to show that reasonable skill and care have not been used if you wish to make a claim against us. In addition, we will only be responsible for what our employees, agents and suppliers do or do not do if they were at the time acting within the course of their employment (for employees) or carrying out work we had asked them to do (for agents and suppliers). Also bear in mind that standards of, for example, safety, hygiene, and quality may vary and services and transport your challenge involves may differ to the stringent standards we are accustomed to in the UK or your home country. Including for example, the absence of seatbelts on coaches contracted outside the UK as this is not always a legal requirement elsewhere.

Certain challenges involve risks and hazards of travel to and in remote and/or uninhabited areas where injury, illness, death, delay, or unanticipated events may occur as a result of forces of nature, wildlife and adverse weather conditions. Medical services or facilities may not be readily available or accessible in some parts, and the medical facilities that do exist could be of inferior quality compared to what is available at home. In remote regions risks may include but are not limited to: mechanical breakdown of expedition vehicle(s); becoming stranded in remote and/or uninhabited areas; being subjected to rugged terrain and a harsh climate; encounters with wild animals, insects and pests, and the possibility of illness, injury or death therefrom; the uncontrollable and unpredictable behaviour of wild animals in their natural habitat; the possibility of not seeing certain animals; and dangerous weather and climate conditions.

You must inform us without undue delay of any failure to perform or improper performance of the travel services included in your challenge. If any of the services included in your challenge are not performed in accordance with the contract, or improperly performed, by us or the travel service suppliers, and this has affected the enjoyment of your travel arrangements, you may be entitled to an appropriate price reduction or compensation or both. We will not be liable where any failure to perform or improper performance of the travel services is due to: you or another member of your party; or a third party unconnected with the provision of the travel services in the package and is unforeseeable or unavoidable.
Our liability, except in cases involving death, injury or illness, shall be limited to a maximum of three times the cost of your travel arrangements (excluding amendment charges). Our liability (if we are found liable to you on any basis) will also be limited in accordance with and/or in an identical manner to:

a) The contractual terms of the companies that provide the travel services that made up your package. These terms are incorporated into this booking contract; and
b) Any relevant international convention, for example the Montreal Convention in respect of travel by air, the Athens Convention in respect of travel by sea, the Berne Convention in respect of travel by rail and the Paris Convention in respect of the provision of accommodation, which limit the amount of and conditions under which compensation can be claimed for death, injury, delay to passengers and loss, damage and delay to luggage. We are regarded as having all benefit of any limitation of the extent of or the conditions under which compensation is to be paid under these or any conventions. You can ask for copies of the travel service contractual terms, or the international conventions from Dream Challenges.

Where a carrier or hotelier would not be obliged to make any payment to you under the applicable international convention or regulation in respect of a claim or part of a claim, we similarly are not obliged to make a payment to you for that claim or part of the claim.

Under EU law (Regulation 261/2004) you have rights in some circumstances to refunds and/or compensation from your airline in cases of denied boarding, cancellation or delay to flights. If it is impossible to ensure your return as scheduled due to unavoidable and extraordinary circumstances, we will bear the cost of necessary accommodation, if possible, of equivalent category, for a maximum of three nights if this is not provided by your airline, in accordance with Regulation 261/2004. The limit doesn’t apply to persons with reduced mobility and any person accompanying them, pregnant women and unaccompanied minors, or persons in need of specific medical assistance, provided that you notified us of these needs at least 48 hours before the start of your challenge.

We further advise you, and you agree that in the event of any claim against us, that such claim shall be governed by English Law and Jurisdiction shall lie in any Court of Competent Jurisdiction in the United Kingdom and you further acknowledge these requirements and waive any objection(s) thereto.

8. Travel Delays And Carriage By Air

Should delays due to weather conditions disrupt your itinerary, additional costs may be incurred and these would be the responsibility of you, the client. You will be assisted by the airlines in accordance with the airlines’ policy on delay. We cannot accept liability for any delay which is due to any of the reasons set out in Point 6 of these booking conditions (which includes the behaviour of any passenger(s) on the flight who, for example, fails to check in or board a flight on time).

Where long flight delays result in lost challenge time, we are unable to offer any refunds for unused accommodation or other services as reimbursement will not be made by our suppliers in these circumstances, and hotel rooms are held for delayed arrivals and not re-let. We strongly recommend you have adequate insurance provisions in place to fully cover such eventualities.

9. Extension Booking Payments:

When booking an extension package with us, you will be asked to pay a non-refundable deposit towards the extension. The remaining balance for the extension must be paid by 16 weeks before the departure date. The deposit and balance payments for extensions packages are subject to the same booking conditions as the main challenge package and the cancellation charges.
10. Insurance
It is a condition of booking with us that you and all members of your party obtain travel insurance for all overseas and UK challenges and we strongly recommend insurance cover for all other challenges and that you do not travel against medical advice. The cost of repatriation, medical and other treatment overseas can be high and we are unable to assist in meeting those costs. You should organise it immediately when you book to ensure you have cover against possible cancellation charges, medical treatment and repatriation. Should you have your travel insurance in place we will need to know the details of your policy 12 weeks before departure at the latest. It is a requirement of your booking that you provide us with an emergency contact number while you are away stating your relationship (e.g. family member, neighbour, workplace). This is purely for your benefit in the unlikely event of you becoming ill or incapacitated on a challenge. It is also a requirement that you provide us proof of travel insurance before travelling overseas with us.

11. Special Requests And Medical Conditions Or Disabilities
If you or any member of your party has any medical condition or disability which may affect your challenge or has any special requirements as a result of any medical condition or disability (including any which affect the booking process), you must tell us before you confirm your booking so that we can assist you in considering the suitability of the arrangements and/or making the booking. In any event, you must give us full details in writing at the time of booking and whenever any change in the condition or disability occurs. You must also promptly advise us if any medical condition or disability which may affect your challenge develops or worsens after your booking has been confirmed.

12. Client Behaviour
When you book a challenge with us you accept responsibility for the proper conduct of you and your party. Dream challenges & Transaid reserve the right in their reasonable discretion to terminate the challenge of any member of your party whose conduct is disruptive or detrimental to the enjoyment of other clients, or whose conduct may prejudice the reputation of Dream Challenges with their suppliers or hotel owners. In that situation we shall have no further responsibility or liability to you. The departure of a coach, ship, train, plane or other modes of transport will be not be delayed for passengers who are not on board by the stated boarding time.

13. Protecting Your Money
Dream Challenges provides full financial protection for their package holidays/challenges.

1. Flight-inclusive challenges: they hold an Air Travel Organiser’s Licence issued by the CAA (ATOL No. 10456) which provides for your protection in the event of Dream Challenges Ltd insolvency. The price of your air packages includes the ATOL Protection Contribution (APC) they pay to the CAA. This charge is included in their advertised prices. The ATOL Protection Contribution (APC) they pay to the CAA. This charge is included in their advertised prices. When you buy an ATOL-protected flight or flight-inclusive challenge from DC you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. Not all challenge or travel services offered and sold by DC will be protected by the ATOL scheme as explained below.

2. Challenges without flights arranged by DC: The Association of Bonded Travel Organisers Trust Limited (ABTOT) provides financial protection under The Package Travel and Linked Travel Arrangements Regulations 2018 for Dream Challenges, and in the event of their insolvency, protection is provided for non-flight packages.
ABTOT cover provides for a refund in the event you have not yet travelled or repatriation if transportation was included in your package. Please note that bookings made outside the UK are only protected by ABTOT when purchased directly with Dream Challenges.
In the unlikely event that you require assistance whilst abroad due to Dream Challenges' financial failure, please call their 24/7 helpline on **01702 811397** and advise you are a customer of an ABTOT protected travel company.
You can find out more about ABTOT here: [https://www.abtot.com/](https://www.abtot.com/)

14. Data Protection – via Transaid
To enable us to process and fulfil your booking, we will ask you to provide us with personal information including, but not limited to, name, address, email address, telephone number, details of group members that are travelling, as well as any special needs, health, medical, mobility or dietary requirements. Dream Challenges is the data controller of any personal information that you provide to us under the UK General Data Protection Regulation and the UK Data Protection Act 2018.
To ensure that your challenge is appropriate for your specific needs that you have disclosed to us, for example, a medical condition or reduced mobility, we or the suppliers of your travel arrangements may require further details. We will ask for your explicit consent to collect and share this information as necessary with the suppliers of your travel arrangements to fulfil your booking.
We may pass personal information that you provide to us (including health and mobility information as explained above) on to relevant suppliers of your travel arrangements such as airlines, hotels, transport companies and local tour operators and destination management companies as necessary to fulfil Transaid’s contract with you.
If you travel outside the European Economic Area (EEA), your personal information may have to be sent to suppliers and other third parties outside the EEA where controls on data protection may not be as strong as the legal requirements in this country. This may also apply to any sensitive information that you give to us such as details of any health issues, disabilities, or reduced mobility. If we cannot pass this information to the relevant suppliers, whether in the EEA or not, we cannot properly affect your booking. We will ensure that adequate safeguards are in place before transferring any of your personal information outside of the EEA.
For other details of how we may use your personal information and your rights in relation to your personal information, please see our Privacy Policy [https://www.dream-challenges.com/privacy-cookies/](https://www.dream-challenges.com/privacy-cookies/) for further details.

Upon registration, you will be asked to read and agree to all of the Transaid and Dream Challenges terms and conditions listed above.
Thank you and good luck!

WHEN: FRIDAY 4TH - SUNDAY 13TH OCTOBER 2024

DURATION: 10 DAYS

CYCLING: 6 DAYS

CYCLING DISTANCE: 474 KM

REGISTRATION FEE: £399

MINIMUM FUNDRAISING PLEDGE: £4,150

Contact us: anna@transaid.org / +44 7310 909 580

UK Registered Charity No: 1072105 | Patron: HRH The Princess Royal