Introduction to the Guidelines for a National Ambulance Service and its components with a focus on transport management
What is meant by a NAS?

- an emergency service dedicated to improve the care provided to patients
- to provide faster access to care
- out-of-hospital acute medical care, medical transport to patients
- it is not simply a transport service for moving a patient from one location to another
A National Ambulance Service

- Emergency patient care; approached and addressed in a holistic manner
- Can not address just one of the components independently and assume it will solve the emergency care problem
- Interdependency in mind during design and implementation. Each component of emergency care needs to be addressed
What vehicles can make up a NAS?
Transport Management

What vehicles can make up a NAS?

- Airplanes
- Helicopters
- Boats (powered and non-powered)
- Hovercrafts
- Four wheeled vehicles – Vans, Cars, 4x4 off road
- Motorcycles
- Bicycles

The newest, most technology advanced vehicle is often not the correct choice. The vehicle must match the specifications of the role it must play.
Transport Management

Transport, another duty for administration staff!

Is a recognised independent, skilled discipline.

Must be managed like any other high value asset/department.

• Policy, monitoring performance (KPIs)
Transport Management

• Organisational structure, financial management, human resources, health and safety

• Day to day management of the fleet, maintenance (PPM), driver training/assessment

• Vehicle – ideal fleet, procurement, disposal, types, specification, internal & external design, stretchers, donations
Thank you